

Booking Terms

Booking are made on our online website which show you the prices and availabilities

Cancelations

If for any reason you need to cancel your holiday, prior to 8 weeks before the booking date a full refund will be given less 20% administration fee. After the 8 week cut off we must reserve the right to retain your full payment however it can be moved to a date, subject to availability, later in the year or the following year. If this option is taken, a £25 handling charge will be due. We advise you to protect against cancellation by taking out holiday insurance at the time of booking.

If the accommodation is not available, due to unforeseen circumstances, we cannot accept liability or responsibility but your money paid will be refunded in full.

We reserve the right to change this web site, including prices and terms without notice.

Terms & Conditions

By submitting your booking form you are agreeing to Wight Glamping Holidays terms of Conditions of your stay. These terms are in place to ensure that you get the best that Wight Glamping Holidays has to offer.

You are invited to arrive anytime between 4 p.m. and 9 p.m. on the day of your arrival and to leave on the day of your departure by 11 a.m. in order to give us time to get the tent ready for the next guests. Please let us know if these times do not suit you as we are always willing to accommodate. Each tent has an allotted car parking space that is very close to the tents but cars are not allowed to park at the side of the tents.

We regret that we cannot allow dogs or other pets on to the site.

We reserve the right to refuse to hand over any tent to anyone who in our reasonable opinion is not suitable to take charge of it, a refund will be offered in these circumstances. Guests and visitors agree to be considerate tenants and to take good care of the tents and facilities during their stay. Guests and visitors agree not to act in any way which would cause disturbance to other guests. Campers are requested to be quiet between 11.00pm and 7.00am. Should any facilities, equipment, or inventory, be damaged wilfully, as a result of inappropriate usage or behaviour, or as a direct result of failing to respond to instructions from Wight Glamping Holidays you will be held responsible for the cost of repair or replacement of that item. Wight Glamping Holidays cannot accept responsibility for any loss, damage, or expense arising from industrial action, terrorist activity, adverse weather conditions or any other event outside the control of the company.

By Booking and coming to Wight Glamping Holidays you agree to be responsible for your children and any children you are in charge of, and your own welfare and to take all reasonable precautions against personal injury, injury to others and damage to the campsite, facilities and tent, such as regarding litter, fire, noise after 11pm. Anything you bring to the campsite and any damage or loss to your possessions is at your own risk. You use the facilities and amenities at the campsite at your own risk. Candles and tea lights that are used in the tents must be within the candle holders and containers when alight. Wight Glamping Holidays accepts no responsibility for any loss or injury arising from being in the campsite. By booking, acknowledging these Terms and Conditions, you are aware of the risks, hazards, and dangers of personal injury in entering the campsite.

Camping in Britain can mean dramatic variance in weather in a short period of time. Whilst we supply certain facilities and equipment, as described in the inventory sent to guests on confirmation of payment, it is still camping and you are responsible for your own well being and comfort regarding appropriate clothing and footwear etc.

If you have any complaints please let us know immediately so that it can be sorted out straight away, we will do everything in our power to put things right.

Losses or damage caused by you or your party (normal wear and tear excluded) may be charged for. Please advise of any breakages, damage or inconvenience as soon as possible, we would like to have the opportunity to remedy the problem to make your stay as enjoyable as possible and to ensure subsequent guests are not inconvenienced.

During your stay we ask that you take all reasonable steps to protect our property.

On departure please leave your tent in a clean and tidy condition. No smoking or naked flames are allowed in the tents. Please make sure cigarettes are fully extinguished and disposed of safely.

Fires are only in the fire pit area. The fire pits should not be moved from the location you found them. Gas cooking equipment is supplied in the annex kitchen and you will be shown how to use this safely and we expect you to following the instructions for use that we will leave with this equipment. We will not accept any responsibility for use, misuse or failure to follow the instructions provided in the tents or using any of the supplied equipment.

Anyone not abiding by these terms will be asked to leave and will not be refunded.

